

FEE POLICY

Reservation Deposit - Reservations will be made online or by telephone and clearly define the start and end times for each rental period. Boat Pittsburgh will charge a Deposit Fee to complete the reservation process. Payment for the reservation may be made with credit card or via PayPal. The Deposit Fee will be deducted from the Rental Fee at the time of rental.

Rental Fees - Full payment must be made prior to departure from the dock. Rental fees are payable using cash, credit card or PayPal and are due prior to boarding the pontoon. Deposit fees will be deducted from the total Rental Fee. Pro-rated refunds may be granted in cases of approved inclement weather or equipment malfunction. Refunds will not be provided for equipment malfunctions resulting from improper operation or rules violations.

Fuel Cost - Boat Pittsburgh staff will measure the fuel levels before and after each rental period to calculate the volume of fuel consumed. Renters will be charged only for the fuel actually used during the rental period.

Security Deposit - A \$500 security deposit is authorized to the Renter's credit card on the day of the rental. Following each rental period, Boat Pittsburgh will inspect the boat and make an assessment of any damages if applicable. If there are no damages incurred during the rental, the deposit will be released and the Renter will not be charged. When damages have occurred, Boat Pittsburgh will charge the full amount of the security deposit regardless of what the actual repair expenses may be. Partial security deposit refunds may be authorized at Boat Pittsburgh's discretion. Damage expenses in excess of the security deposit will be billed to the Operator.

A \$50 fine will be incurred for the use of fire extinguisher (except in the case of a legitimate emergency). In the case of any damage to fiberglass, cushions, cowlings, electronics, etc., the renter will be charged the actual cost of parts plus any hourly labor costs needed to repair the damaged item. Any lost or damaged items will be valued at their replacement cost. Any towing or rescue caused by the Operator's negligence will be performed at \$150/hr.

Cleaning Fee - A \$35 charge may be assessed if any boat is returned to the boat launch requiring upholstery or carpet cleaning due to soil, stains, fish blood, spilled beverages, food and/or trash.

Cancellation Policy - Any reservation may be canceled five (5) or more days prior to the rental start time for a full refund of the Reservation Deposit. Cancellations initiated by Boat Pittsburgh at any time will result in reimbursement of all Reservation Deposit. Reservation Deposit will not be refunded for cancellations initiated by the customer within five (5) days before the rental start time unless the cancellation is due to inclement weather, medical emergency. An inclement weather cancellation may only be made on the day of the rental.

Inclement Weather: Inclement weather will be defined as a weather report indicating a greater than 50% chance of precipitation during more than 50% of the reserved rental period hours.

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For the purpose of this determination, Boat Pittsburgh will rely on the hourly weather forecast available on The Weather Underground iPhone application. Inclement weather may also include National Weather Service warnings for lightning, thunderstorms, flooding, heavy rain, or heavy wind within eight (8) hours of the scheduled rental time. Customers may receive a pro-rated reimbursement of rental fees where inclement weather or safety-related cancellations cause the rental period to end prematurely. Reservation Deposit will not be refunded for rentals that end prematurely due to negligence of the operator or where rentals end prematurely without meeting the criteria for inclement weather.

Late Fees - Failure to return the boat at the agreed upon time will result in the imposition of late fees. Boat Pittsburgh will assess a fee of \$110 (\$80 rental fee plus \$30 late fee) for each hour beyond the rental period that the boat remains unreturned. The fee will be assessed at the start of each hour beyond the agreed rental period. Boat Pittsburgh will allow a 15 minute grace period for the first hour that a rental is late before assessing late fees. If the late return results in the disruption of another scheduled rental, or the boat is returned after sunset, the renter will pay a \$250 administrative fee in addition to the \$110 per hour late fee. These charges will be added to the initial rental rate agreed upon by the owner and renter. Whenever a boat does not return to the boat launch by sunset, and the Operator has failed to notify Boat Pittsburgh, Boat Pittsburgh will contact the Pittsburgh Police to file a missing boat report.